

Data protection

Thank you for visiting our website.

The protection of your personal data is very important to us. Below is information about how we handle your information collected through your use of our website. The processing of your data takes place in accordance with the legal regulations on data protection. Insofar as it is linked to other websites, we have neither influence nor control over the linked contents and the data protection regulations there. We recommend that you check the privacy statements on the linked websites in order to determine whether and to what extent personal data is collected, processed, used or made available to third parties.

Responsible body in the sense of data protection law

Relags GmbH, Im Grund 6-10, 83104 Tuntenhäusen/Hht.

Mail: relags@relags.de Phone : +49 8065 9039 0

Contact details of the data protection officer

Proliance GmbH

Leopoldstr. 21, 80802 München

datenschutzbeauftragter@datenschutzexperte.de

www.datenschutzexperte.de

Definitions

Our privacy policy should be easy and understandable for everyone. The privacy policy generally uses the official terms of the General Data Protection Regulation (DSGVO). The official definitions are explained in Art. 4 GDPR.

Data processing by visiting our website

When you visit our websites, it is technically necessary that data is transmitted to our web server via your internet browser. The following data is recorded during an ongoing connection for communication between your Internet browser and our web server:

- Visited domain
- Date and time of the request
- Page from which the file was requested
- Access status (file transfer, file not found, etc.)
- Web browser used and operating system used
- IP address of the requesting computer

We collect the data listed in order to ensure a smooth connection of the website and to facilitate a comfortable use of our website by the users. In addition, the log file serves the evaluation of system security and stability as well as administrative purposes. The legal basis for the temporary storage of data or log files is Art. 6 para. 1 lit. f DSGVO.

For reasons of technical security, in particular to ward off attacks on our web server, this data may be temporarily stored by us. A conclusion to individual persons is not possible on the basis of this data. After seven days at the latest, the data is anonymized by shortening the IP address at the domain level, so that it is no longer possible to relate to the individual user. There is no evaluation of this data except for statistical purposes in anonymous form. A merge of this data with data from other data sources will not be done.

Contact form and contact by e-mail

If you send us via contact form or e-mail inquiries, your information from the inquiry form or your e-mail, including the contact details you provided there for the purpose of processing the request and in case of follow-up questions are stored with us. We will never share this information without your consent. The legal basis for processing the data is our legitimate interest in answering your request in accordance with Art. 6 para. 1 lit. f DSGVO and Art. 6 para. 1 lit. b DSGVO, if your request is for the conclusion of a contract. Your data will continue to be stored after the final processing of your request, provided that you do not accept right of objection and that you do not oppose any statutory retention requirements.

Shop

For access to our online shop, we offer the possibility to register under personal data for the creation of a business customer account.

The data collection takes place after your mail request via a dealer registration form sent by us

A transfer of data to third parties does not take place. As part of the registration for a customer account, we save your following to conclude the contract and to fulfill all the necessary data collected on this questionnaire:

A registration of the user is required to fulfill the contract or to carry out pre-contractual measures or to provide the desired services. The legal basis for processing the data is Art. 6 para. 1 lit. b DSGVO. The order data are still stored and are available for you to view in B2B. Even after the contract has been concluded, it may be necessary to store

personal data of our contractual partners in order to comply with contractual or legal obligations. As a user, you have the option of canceling the registration at any time. An early deletion of the data is only possible, as far as contractual or legal obligations do not preclude a deletion.

Newsletter

Only as a registered dealer you will receive our newsletter with regular information about our offers and products. For this we use your given e-mail address.

You can unsubscribe from the newsletter at any time via the link inserted in each newsletter or an e-mail to the person named above. After cancellation, your e-mail address will be deleted immediately from our newsletter mailing list.

Analysis Tools

Analysis tools are not used.

Social media links

On our website there are so-called social network plug-ins (Facebook and Twitter). If you only visit our page, we will not connect to the servers of the networks, because the logo is just a graphical representation. Only when you click on the logo, a connection is established with this network. There is no data transfer to these connections. This privacy policy applies only to our website and not to these links. If you leave our site via these links, we recommend that you read the privacy policies of these sites carefully, which personal information is collected there.

Further links to our dealers

In our dealer search you will find links from specialist retailers listed here. By using these links you leave our website. If you leave our site via these links, we recommend that you read the privacy policies of these sites carefully, which personal information is collected there.

Cookies

Cookies are not used on our website.

Data transfer and recipient

A transfer of your personal data to third parties does not take place, except

- Disclosure pursuant to Art. 6 para. 1 sentence 1 lit. f DSGVO is required to assert, exercise or defend legal claims and there is no reason to assume that you have a predominantly legitimate interest in not disclosing your data, - in the event that disclosure pursuant to Art. 6 para. 1 sentence 1 applies lit. c DSGVO there is a legal obligation and - insofar as this is required under Art. 6 para. 1 sentence 1 lit. b DSGVO is required for the settlement of contractual relationships with you.

We also use external service providers for the processing of our services, which we have carefully selected and commissioned in writing. They are bound by our instructions and are regularly monitored by us. With which we if necessary order processing contracts gem. Art. 28 DSGVO. These are service providers for web hosting, the sending of e-mails as well as maintenance and care of our IT systems etc. The service providers will not pass on this data to third parties.

Duration of storage of personal data

The duration of the storage of personal data is determined by the relevant statutory retention periods (For example from commercial law and tax law). After expiry of the respective deadline, the corresponding data will be routinely deleted. If data is required to fulfill the contract or to initiate an agreement or if we have a legitimate interest in the re-storage, the data will be deleted if you are no longer required for these purposes or if you make use of your right of revocation or objection.

Your rights

Below you will find information on which data subject rights the applicable data protection law grants you to the person responsible with regard to the processing of your personal data:

The right to request information about your personal data processed by us pursuant to Art. 15 GDPR.

In particular, you can provide information on the processing purposes, the category of personal data, the categories of recipients to whom your data has been disclosed, the planned retention period, the right to rectification, deletion, limitation of processing or opposition, the existence of a The right to complain, the source of their data, if not collected from us, and the existence of automated decision-making, including profiling and, where appropriate, meaningful information about their details

The right, in accordance with Art. 16 DSGVO, to demand the correction of incorrect or complete personal data stored by us without delay.

The right to demand the deletion of your personal data stored by us, in accordance with Art. 17 DSGVO, unless the processing is necessary to fulfill a legal obligation or defense of legal claims is required.

The right to demand, in accordance with Art. 18 GDPR, the restriction of the processing of your personal data, as far as the accuracy of the data is disputed by you, the processing is unlawful, but you reject its deletion and we no longer need the data, but you Asserting, exercising or defending legal claims or you have lodged an objection against the processing pursuant to Art. 21 GDPR

The right to receive, in accordance with Art. 20 GDPR, your personal data provided to us in a structured, common and machine-readable format or to request the transfer to another person responsible.

The right to complain to a supervisory authority in accordance with Art. 77 GDPR. As a rule, you can contact the supervisory authority of the federal state of our above named seat or, if applicable, your usual place of residence or work place.

Right to revoke granted consent pursuant to Art. 7 para. 3 DSGVO: You have the right to revoke consent once given in the processing of data at any time with effect for the future. In the case of withdrawal, we will delete the data concerned immediately, as far as further processing can not be based on a legal basis for consent less processing. The revocation of consent does not affect the lawfulness of the processing carried out on the basis of the consent until the revocation;

Contradictory legal

If your personal data are processed by us on the basis of legitimate interests pursuant to Art. 6 para. 1 sentence 1 lit. f DSGVO are processed, you have the right to object to the processing of your personal data in accordance with Art. 21 GDPR, insofar as this is for reasons that arise from your particular situation. Insofar as the opposition is directed against the processing of personal data for the purpose of direct marketing, you have a general right of objection without the requirement of specifying a particular situation.

If you would like to [exercise](#) your right of revocation or objection, [please send](#) an e-mail to e-mail-relags@relags.de

Changes to our privacy policy

We reserve the right, if necessary, to adapt or update this privacy policy in compliance with the applicable data protection regulations. In this way we can adapt them to the current legal requirements and take into account changes in our services. For example, when introducing new services. For your visit the latest version applies.

As data protection provisions require regular adjustment for these reasons, those concerned should be able to see at a glance whether changes have been made since their last visit. The status of the privacy policy should therefore be stated, as usual is a recording of the date at the end of the information:

Status of this Privacy Policy: 22.05.2018